



Lynn Bullyan • Marketing and Admissions



I began work, at Heritage of Edina, as a charge nurse in 2005, and in 2007 accepted a case manager position for our Manor building. I enjoyed that position in helping families, and overseeing the care of their loved ones for 5 years. It has always been very rewarding to be able to serve others, to make their lives more enriched, and to try to fill everyone's heart with love and compassion.

In May of 2012, I accepted the position of Marketing and Admissions. When the opportunity was presented to me, I had to really look to make sure I could still make a difference in lives, and use my nursing skills to help others.

I accepted the position, and have been rewarded in many different ways, from:

- Educating families as to the benefits of an assisted living environment versus home care
- The importance of the right fit as to what level of care needs to be provided
- Which of our buildings best fit the needs functionally and cognitively for that person.

After the admission process is completed, I am still able to be part of families' and resident's lives. Everyone becomes family, and we are all here to help each other. I always share with families my experience from working in a skilled nursing environment for many years prior to coming to Heritage of Edina.

Still to this day, it amazes me and makes me feel very happy, to be able to:

- Help provide an apartment where everyone has their own private space, with their own possessions
- And provide the level of care needs specific to that person.

It is such a positive experience for all. I am very thankful to be part of Heritage of Edina, and would not want to be any place else.
