

# Heritage of Edina Patio Visits

We are excited to offer you in-person (no contact) visits with your loved one!

Please note the following guidelines that must be followed:

- Appointments must be made at least **24 hours in advance** on the Heritage of Edina website. Look under Family Portal and there will be a link to Sign-Up Genius for each day that is available.
- Visits are limited to Monday through Friday from 10am to 5pm.
- Please arrive on time. If you need to cancel, please call or cancel your Sign-Up Genius online. We may not be able to accommodate your visit if you arrive late, as there may be other residents scheduled for visits immediately after you and/or staff may not be available a later time.
- Visitors are limited to 4 people at a time per resident; 1 visit weekly per resident. Visits must take place within scheduled timeframe and are limited to 30 minutes.
- Visitors are NOT allowed to walk through the facility to get to the outdoor area and are not allowed to use the restroom in the facility.
- Visitors must sign-in and provide contact information, will be screened for COVID-19 symptoms prior to visit and will not be allowed to visit if they do not pass the screening.
- Visitors must wear a mask at all times and use alcohol-based sanitizer upon entering and exiting the visitation area.
- **Visitors must bring their own mask.**
- No eating, drinking or smoking are permitted during the visit.
- Holding hands, hugging, kissing, any physical contact or sharing of food is prohibited during the visit.
- Visitors are to stay behind the closed gate located in the back of the Manor building in the Michaelangelo Garden (3450 Heritage Drive) and someone will come out to meet you to get checked in at scheduled time. If no one comes, please call **952-920-9145**.
- In the event of staffing concerns or inclement weather, such as temperatures above 90 degrees or greater, rain, heat index, etc., the visit will be cancelled. Please call ahead of time if you are unsure if the visit will be cancelled.
- A staff member will accompany a resident during the visit. The staff member will stand away at a distance to allow for privacy.
- Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in 14-day quarantine or observation period are not eligible for outdoor visits.

**VISITORS WHO DO NOT ADHERE TO THESE GUIDELINES WILL BE ASKED BY OUR STAFF TO LEAVE THE AREA AND WILL NOT BE ABLE TO PARTICIPATE IN FUTURE OUTDOOR VISITS.**