

Dear Family, Friends and Residents:

Balancing COVID-19 safety and visitation restrictions with the well-being of residents in this community is a critical priority. We're utilizing the best guidance available from the Centers for Disease Control and Prevention (CDC), and the Minnesota Department of Health (MDH).

Our indoor visitation options are dependent upon a myriad of factors, including the two-week COVID-19 county positivity rate, COVID-19 cases in the facility within last 14 days and other clinical safety factors. Because of this interdependency some of these visitation options are subject to change. Additionally, to ensure adequate social distancing, the number of visitors is limited at any given time, therefore subject to scheduling availability. We are **prohibited** from accommodating indoor visits if we have had a new onset case of COVID-19 in the past 14 days or if we are currently conducting outbreak testing. Further, if the case positivity rate in our county/surrounding counties is high, we will have to pause in-person indoor visitations.

There will be additional information provided to you regarding the level of personal protective equipment (PPE) you are expected to wear during your visits. At a minimum, all visitors must pass a symptom screening, always wear a surgical face mask and eye protection, and practice social distancing and good hand hygiene.

Until we can safely begin the indoor visitation we will be starting a new outdoor visit procedure. As of 10/19/20 instead of having outdoor visits in the Michelangelo Garden, the visits will be held at the front door of the Manor building. Visitors will remain outside the glass door and residents will be on the other side of the door in the heated entrance. The outside of the door is covered by an awning and sheltered from the wind as well. This will allow the resident to stay warm and still able to continue visiting their families and friends in privacy. We will have a speaker system available for these visits so you'll be able to communicate with the resident. To use this system, visitors will need to use their cell phone to call the speaker and you will then be able to talk with the resident. It's a hands-free system for the resident so even those unable to hold a phone can communicate easily. We think this will be a wonderful way to continue visits until the indoor visit procedure is completed. The safety of our residents, as always, is our number one priority. Please continue to check our website for further updates regarding when we will be instituting the indoor visits and for information on scheduling.

Thank you very much for your patience.